



THREE RIVERS COLLEGE

REGISTRATION SURVEY TREND DATA RESULTS

FALL 2020 - SPRING 2023

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The following report contains the trend data results of the Registration Survey from Fall 2020 to Spring 2023. The report is divided into sections based on department-specific questions. Each section has a corresponding page of additional feedback located at the end of the report.

Communications
Guided Self- Placement
Registrar
Web Courses
Non-Web Courses
Welcome Center
Advising
Financial Aid
The College Store
Student Accounts
myTRCC
General Questions
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

**Are you a new student (never attended Three Rivers College before) or
returning student (have been to Three Rivers College in the past)?**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	424	419	449
New Student	38%	33%	40%
Returning Student	62%	67%	60%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	417	404	432
New Student	14%	22%	22%
Returning Student	86%	78%	78%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Communications

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Communications

If the student responded "New Student" on the previous question, they were asked the following question.

How did you learn about Three Rivers College? (Select all that apply.)

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	152	137	179
Billboard	7%	6%	4%
Cell phone ad	5%	4%	2%
Friend and/or relative	42%	50%	52%
High school counselor	57%	48%	58%
Newspaper ad	3%	1%	1%
Online ads	17%	18%	8%
Postcard	5%	4%	2%
Radio ad	0%	4%	4%
Social media	16%	24%	15%
Streaming TV	1%	2%	1%
TRC representative	18%	19%	12%
TRC website	25%	31%	21%
Other (please specify)	14%	15%	7%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	54	86	92
Billboard	6%	12%	9%
Cell phone ad	2%	5%	4%
Friend and/or relative	56%	64%	60%
High school counselor	46%	40%	34%
Newspaper ad	9%	7%	1%
Online ads	11%	17%	9%
Postcard	2%	6%	0%
Radio ad	9%	7%	4%
Social media	13%	22%	14%
Streaming TV	4%	1%	0%
TRC representative	9%	14%	8%
TRC website	22%	26%	22%
Other (please specify)	17%	10%	10%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Communications

If the student responded "New Student" previously, they were asked the following question.

**What helped you make your final decision to attend Three Rivers College?
(Select all that apply.)**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	152	137	179
Athletic Program	8%	8%	9%
Availability of Financial Aid	38%	44%	40%
Availability of Fully Online Programs	11%	13%	20%
Cost	47%	50%	53%
Friend and/or Relative attends Three Rivers College	19%	25%	23%
High School Counselor	16%	20%	17%
Interest in a Specific Program	26%	23%	18%
Location	56%	60%	59%
Quality of Education	19%	23%	14%
Three Rivers College representative	7%	8%	2%
Other (please specify)	9%	5%	2%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	54	86	92
Athletic Program	9%	7%	7%
Availability of Financial Aid	35%	51%	39%
Availability of Fully Online Programs	13%	34%	30%
Cost	28%	49%	45%
Friend and/or Relative attends Three Rivers College	20%	21%	22%
High School Counselor	9%	16%	8%
Interest in a Specific Program	39%	33%	30%
Location	37%	47%	49%
Quality of Education	17%	17%	14%
Three Rivers College representative	6%	12%	5%
Other (please specify)	2%	5%	3%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Communications

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	295	309	399
The registration information I receive from the College is timely.	97%	99%	99%
The registration information I receive from the College is relevant.	99%	99%	100%
The registration information I receive from the College is helpful.	99%	99%	100%
I regularly check my student email.	98%	97%	99%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	273	339	388
The registration information I receive from the College is timely.	99%	99%	99%
The registration information I receive from the College is relevant.	99%	100%	99%
The registration information I receive from the College is helpful.	99%	100%	99%
I regularly check my student email.	99%	99%	97%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Communications

**I prefer to receive communication from the College by...
(Select all that apply)**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	295	309	399
College Email	99%	98%	96%
College Faculty Member	20%	24%	24%
College Publications/Flyers	7%	10%	8%
College Staff Member	13%	17%	16%
College Website	24%	23%	25%
Fellow Student	6%	5%	8%
Local Newspaper	2%	2%	3%
Social Media	16%	13%	14%
Telephone	25%	24%	20%
Text Message	59%	52%	52%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	274	339	388
College Email	97%	97%	97%
College Faculty Member	18%	19%	20%
College Publications/Flyers	4%	7%	7%
College Staff Member	10%	16%	16%
College Website	26%	23%	23%
Fellow Student	4%	7%	8%
Local Newspaper	1%	2%	1%
Social Media	18%	13%	14%
Telephone	21%	24%	23%
Text Message	66%	60%	58%

Communications additional feedback for Spring 2023 begins on page 60.

Guided Self-Placement

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Guided Self-Placement

If the student responded that they were a "New Student," they were asked to indicate their agreement with the following statement.

I used Guided Self-Placement this semester.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	152	137	179
Agree	50%	69%	75%
Disagree	50%	31%	25%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	54	86	92
Agree	50%	69%	78%
Disagree	50%	31%	22%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Guided Self-Placement

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	74	92	130
Guided Self-Placement is convenient.	97%	99%	98%
Guided Self-Placement is easy to understand.	93%	100%	98%
Advisors explained my placement options to me.	95%	90%	92%
I believe I am in the right course(s) based on my guided self-placement decision.	96%	96%	98%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	26	58	73
Guided Self-Placement is convenient.	100%	100%	100%
Guided Self-Placement is easy to understand.	100%	98%	97%
Advisors explained my placement options to me.	92%	88%	96%
I believe I am in the right course(s) based on my guided self-placement decision.	96%	97%	100%

Guided Self-Placement additional feedback for Spring 2023 begins on page 63.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Registrar

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Registrar

I attended another college or university prior to enrolling at Three Rivers College this semester.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	191	191	175
Agree	17%	23%	21%
Disagree	83%	77%	79%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	124	121	91
Agree	23%	25%	23%
Disagree	77%	75%	77%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Registrar

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statement.

I provided/sent my college transcript(s) to Three Rivers College.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	33	39	37
Agree	97%	85%	95%
Disagree	3%	15%	5%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	29	30	21
Agree	97%	93%	95%
Disagree	3%	7%	5%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Registrar

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	31	39	35
My transcript(s) has been evaluated in a timely manner.	97%	100%	89%
I was contacted to discuss the evaluation of my transcript(s).	62%	90%	86%
My transcript(s) has been evaluated appropriately.	94%	100%	86%
The evaluation of my transcript(s) has been explained to me.	71%	79%	88%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	28	28	20
My transcript(s) has been evaluated in a timely manner.	93%	100%	95%
I was contacted to discuss the evaluation of my transcript(s).	79%	96%	85%
My transcript(s) has been evaluated appropriately.	93%	96%	100%
The evaluation of my transcript(s) has been explained to me.	79%	89%	80%

Registrar additional feedback for Spring 2023 begins on page 65.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses

I am taking one or more web courses this semester.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	405	415	443
Agree	85%	85%	84%
Disagree	15%	15%	16%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	406	397	428
Agree	80%	92%	85%
Disagree	20%	8%	15%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses

If the student responded "Agree" on the previous question, they were asked to indicate their level of agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	326	340	368
My advisor asked me about my access to reliable equipment and internet access prior to registering for online classes.	81%	84%	90%
My advisor asked me about my technological and computing skills.	73%	79%	85%
I have reliable equipment and internet access for my online classes.	97%	98%	98%
I have adequate technological and computing skills for online classes.	97%	97%	99%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	299	365	357
My advisor asked me about my access to reliable equipment and internet access prior to registering for online classes.	84%	87%	89%
My advisor asked me about my technological and computing skills.	79%	81%	83%
I have reliable equipment and internet access for my online classes.	86%	99%	98%
I have adequate technological and computing skills for online classes.	98%	98%	97%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses

If the student responded "Agree" when asked if they were taking web courses, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	326	340	368
The courses I needed this semester were available online.	91%	95%	97%
The courses I am taking online are easy to navigate.	87%	88%	89%
I can easily communicate with my instructors online.	90%	95%	97%
I am supported in the online learning environment.	91%	91%	89%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	299	365	357
The courses I needed this semester were available online.	93%	98%	98%
The courses I am taking online are easy to navigate.	92%	91%	93%
I can easily communicate with my instructors online.	96%	96%	95%
I am supported in the online learning environment.	89%	93%	90%

Web Courses additional feedback for Spring 2023 begins on page 67.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Non-Web Courses

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Non-Web Courses

If the student responded "Disagree" when asked if they were taking Web Courses, they were asked to indicate their agreement with the following statement.

The data indicates the percentage of students who agree with the following statement.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	65	72	72
The courses I needed this semester were available to me.	94%	94%	96%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	75	44	65
The courses I needed this semester were available to me.	100%	98%	95%

Non-Web Courses additional feedback for Spring 2023 begins on page 81.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Welcome Center

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Welcome Center

I have used the Welcome Center this semester.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	325	338	439
Agree	74%	70%	73%
Disagree	26%	30%	27%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	298	364	422
Agree	61%	63%	66%
Disagree	39%	37%	34%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Welcome Center

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	236	233	318
Welcome Center Staff are readily available to provide assistance.	99%	99%	99%
Welcome Center Staff are friendly and polite.	95%	99%	99%
Welcome Center Staff are knowledgeable.	97%	98%	98%
Overall, I am satisfied with the level of service provided to me at the Welcome Center.	98%	100%	99%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	179	228	278
Welcome Center Staff are readily available to provide assistance.	99%	99%	98%
Welcome Center Staff are friendly and polite.	98%	100%	99%
Welcome Center Staff are knowledgeable.	99%	99%	97%
Overall, I am satisfied with the level of service provided to me at the Welcome Center.	99%	100%	99%

Welcome Center additional feedback for Spring 2023 begins on page 83.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

At which Three Rivers College location did you register?

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	320	334	435
Dexter	11%	7%	6%
Kennett	8%	9%	6%
Sikeston	13%	11%	9%
Poplar Bluff	52%	58%	66%
Virtually	12%	10%	11%
Other (please specify)	4%	4%	1%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	294	362	419
Dexter	5%	10%	8%
Kennett	9%	6%	5%
Sikeston	11%	9%	10%
Poplar Bluff	60%	60%	63%
Virtually	13%	13%	12%
Other (please specify)	2%	2%	2%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

Who assisted you with registering for classes?

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	320	334	435
General Advisor (PB Only)	23%	22%	40%
External Location Staff Member	7%	6%	6%
My Faculty Advisor	40%	48%	30%
A Faculty Member	16%	13%	10%
I do not remember who helped me.	15%	12%	13%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	294	362	419
General Advisor (PB Only)	22%	25%	41%
External Location Staff Member	7%	6%	4%
My Faculty Advisor	54%	48%	30%
A Faculty Member	7%	9%	11%
I do not remember who helped me.	9%	12%	15%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

What method of communication was used during your advising session?

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	320	334	435
Email conversation with advisor	33%	17%	23%
In-person advising	39%	62%	63%
Virtual Advising (Zoom, Stream, Facetime, etc.)	28%	20%	14%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	294	362	419
Email conversation with advisor	39%	30%	22%
In-person advising	49%	53%	63%
Virtual Advising (Zoom, Stream, Facetime, etc.)	13%	16%	15%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

If the student responded "Virtual Advising" on the previous question, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	89	67	62
Virtual advising is available when I need it.	98%	97%	97%
Virtual advising is convenient.	94%	96%	98%
My internet connectivity is adequate for virtual advising.	97%	100%	97%
I was prepared for what occurred during my virtual advising appointment.	96%	99%	95%
Overall, I am satisfied with the level of service provided to me during virtual advising.	96%	94%	98%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	37	59	63
Virtual advising is available when I need it.	100%	100%	98%
Virtual advising is convenient.	100%	98%	98%
My internet connectivity is adequate for virtual advising.	95%	100%	100%
I was prepared for what occurred during my virtual advising appointment.	95%	100%	97%
Overall, I am satisfied with the level of service provided to me during virtual advising.	97%	100%	100%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

If the student responded "Virtual Advising", they were asked to
indicate their agreement with the following statements.

**The data indicates the percentage of students who agree
with the following statements.**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	89	67	62
Advisors are readily available by virtual appointment.	98%	96%	98%
Advisors respond quickly when I request information during virtual appointments.	99%	96%	98%
Advisors are friendly and polite during virtual appointments.	97%	99%	98%
Advisors are knowledgeable during virtual appointments.	99%	96%	100%
Overall, I am satisfied with the level of service provided to me during virtual advising.	100%	94%	98%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	37	59	63
Advisors are readily available by virtual appointment.	92%	98%	97%
Advisors respond quickly when I request information during virtual appointments.	92%	93%	100%
Advisors are friendly and polite during virtual appointments.	97%	100%	98%
Advisors are knowledgeable during virtual appointments.	95%	100%	98%
Overall, I am satisfied with the level of service provided to me during virtual advising.	92%	100%	100%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

If the student responded "In-Person Advising" or "Email Conversation with Advisor" when asked about their advising session, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	227	265	372
Advising is available when I need it.	97%	96%	98%
Advising is convenient.	97%	97%	98%
I was prepared for what occurred during my advising appointment.	98%	96%	98%
Overall, I am satisfied with the level of service provided to me during advising.	97%	97%	98%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	254	301	351
Advising is available when I need it.	98%	99%	98%
Advising is convenient.	97%	98%	97%
I was prepared for what occurred during my advising appointment.	96%	99%	98%
Overall, I am satisfied with the level of service provided to me during advising.	96%	97%	97%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

If the student responded "In-Person Advising" or "Email Conversation with Advisor" when asked about their advising session, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	227	265	372
Advisors are readily available by appointment.	98%	98%	99%
Advisors are friendly and polite.	100%	98%	99%
Advisors are knowledgeable.	97%	98%	99%
Overall, I am satisfied with the level of service provided to me during advising.	97%	96%	99%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	254	301	351
Advisors are readily available by appointment.	97%	98%	98%
Advisors are friendly and polite.	99%	99%	99%
Advisors are knowledgeable.	97%	98%	98%
Overall, I am satisfied with the level of service provided to me during advising.	97%	98%	97%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Advising

**The following information was discussed during my advising appointment
(Select all that apply.)**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	314	328	430
Career	71%	77%	79%
Financial Aid	79%	85%	84%
Online Login (username/password)	56%	63%	56%
Online Orientation (if applicable)	25%	34%	33%
ROCs Video (if applicable)	18%	15%	9%
Self-Service (myTRCC)	50%	54%	43%
Student Billing	44%	49%	43%
Ordering Course Materials Online and Pickup	59%	62%	57%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	290	360	411
Career	70%	74%	79%
Financial Aid	77%	75%	84%
Online Login (username/password)	44%	49%	53%
Online Orientation (if applicable)	22%	24%	25%
ROCs Video (if applicable)	8%	9%	8%
Self-Service (myTRCC)	4%	46%	47%
Student Billing	41%	41%	42%
Ordering Course Materials Online and Pickup	61%	59%	62%

Advising additional feedback for Spring 2023 begins on page 86.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Financial Aid

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Financial Aid

I completed the Free Application for Federal Student Aid (FAFSA) prior to registering for classes this semester.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	314	328	430
Agree	92%	93%	94%
Disagree	8%	7%	6%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	290	360	411
Agree	94%	90%	91%
Disagree	6%	10%	9%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Financial Aid

If the student responded "Disagree" on the previous question, they were asked the following question.

You indicated you did not apply for Free Application for Federal Student Aid (FAFSA) prior to registering for classes. Please indicate the reason why from the selections provided below (select all that may apply).

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	26	23	27
Didn't know I needed to change school code	4%	4%	0%
I forgot	4%	9%	11%
I was unaware of annual renewal	4%	26%	7%
Missing parental information	12%	17%	7%
Originally planned to attend elsewhere	0%	0%	0%
Submitted wrong application	4%	0%	0%
Wasn't a high priority	15%	22%	22%
Other (please specify)	69%	39%	59%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	18	36	35
Didn't know I needed to change school code	11%	0%	3%
I forgot	17%	8%	26%
I was unaware of annual renewal	0%	11%	14%
Missing parental information	17%	19%	23%
Originally planned to attend elsewhere	0%	0%	0%
Submitted wrong application	0%	3%	3%
Wasn't a high priority	11%	14%	14%
Other (please specify)	61%	56%	40%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Financial Aid

**Please indicate below the types of financial assistance you are receiving
(select all that apply).**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	312	327	429
A+	28%	26%	25%
Pell Grant	67%	70%	69%
Loan	17%	17%	21%
Scholarship	27%	27%	28%
Veteran Benefits	3%	2%	2%
TRA/ WIOA/ Vocational Rehab	1%	1%	0%
I do not use financial assistance	7%	7%	8%
Other (please specify)	7%	9%	5%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	289	359	409
A+	24%	23%	24%
Pell Grant	73%	69%	70%
Loan	25%	20%	15%
Scholarship	22%	22%	21%
Veteran Benefits	2%	3%	5%
TRA/ WIOA/ Vocational Rehab	2%	2%	0%
I do not use financial assistance	8%	8%	8%
Other (please specify)	3%	9%	9%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Financial Aid

Please indicate below the reasons you have visited Office of Financial Aid this semester (Select all that apply).

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	312	325	428
A+ Assistance	10%	14%	13%
FAFSA Completion	43%	43%	44%
Refund Status	21%	22%	18%
Scholarship Assistance	10%	13%	15%
Student Loans	12%	14%	16%
TRA/WIOA Assistance	1%	0%	0%
Veteran Assistance	1%	2%	2%
Work-Study Inquiry	3%	5%	5%
Have not visited the Office of Financial Aid this semester	37%	40%	37%
Other (please specify)	4%	3%	4%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	288	357	409
A+ Assistance	10%	9%	11%
FAFSA Completion	43%	46%	46%
Refund Status	17%	16%	18%
Scholarship Assistance	9%	10%	11%
Student Loans	18%	16%	13%
TRA/WIOA Assistance	0%	0%	0%
Veteran Assistance	1%	2%	4%
Work-Study Inquiry	3%	6%	4%
Have not visited the Office of Financial Aid this semester	38%	39%	39%
Other (please specify)	4%	4%	4%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Financial Aid

**The data indicates the percentage of students who agree
with the following statements.**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	311	322	425
Financial Aid Staff are readily available to provide assistance.	97%	99%	100%
Financial Aid Staff are friendly and polite.	98%	100%	100%
Financial Aid Staff are knowledgeable.	98%	100%	99%
Financial Aid Staff respond to requested information in a timely manner.	98%	99%	99%
Overall, I am satisfied with the level of service provided to me by the Office of Financial Aid.	98%	99%	99%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	288	350	403
Financial Aid Staff are readily available to provide assistance.	98%	99%	99%
Financial Aid Staff are friendly and polite.	98%	100%	100%
Financial Aid Staff are knowledgeable.	99%	99%	100%
Financial Aid Staff respond to requested information in a timely manner.	97%	99%	99%
Overall, I am satisfied with the level of service provided to me by the Office of Financial Aid.	98%	99%	99%

Financial Aid additional feedback for Spring 2023 begins on page 93.

The College Store

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The College Store

How did you obtain your course materials? (Check all that apply.)

Semester	Fall 2022	Spring 2023
Total # of Students	422	402
I visited The College Store	50%	52%
I ordered them online through The College Store website.	53%	49%
I obtained digital course materials through Blackboard.	18%	24%
Other (please specify)	2%	2%

Note: This question was added Fall 2022

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The College Store

**I visited a College Store Location to retrieve some of my course materials
for the semester.**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	309	322	422
Agree	80%	74%	59%
Disagree	20%	26%	41%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	287	350	402
Agree	83%	63%	58%
Disagree	17%	37%	42%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The College Store

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	308	239	247
The College Store Staff are readily available to provide assistance.	97%	99%	99%
The College Store Staff are friendly and polite.	97%	99%	99%
The College Store Staff are knowledgeable.	97%	99%	98%
The College Store Staff respond to requested information in a timely manner.	97%	100%	99%
Overall, I am satisfied with the level of service provided to me at The College Store.	97%	99%	98%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	285	220	235
The College Store Staff are readily available to provide assistance.	98%	100%	100%
The College Store Staff are friendly and polite.	97%	99%	99%
The College Store Staff are knowledgeable.	98%	98%	99%
The College Store Staff respond to requested information in a timely manner.	98%	100%	100%
Overall, I am satisfied with the level of service provided to me at The College Store.	98%	97%	99%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The College Store

I had some of my course materials shipped to me.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	305	81	420
Agree	32%	83%	57%
Disagree	68%	17%	43%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	285	129	402
Agree	29%	85%	53%
Disagree	71%	16%	47%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The College Store

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	99	68	239
My course materials were shipped to me in a timely manner.	99%	99%	100%
My course materials arrived undamaged.	98%	97%	99%
The instructions for ordering course materials online are easy to follow.	96%	96%	98%
The website is easy to use.	96%	97%	98%
I can find my course materials quickly on the website.	98%	97%	99%
Overall, I am satisfied with retrieving my course materials online.	99%	96%	100%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	83	108	210
My course materials were shipped to me in a timely manner.	99%	99%	99%
My course materials arrived undamaged.	96%	97%	98%
The instructions for ordering course materials online are easy to follow.	98%	99%	99%
The website is easy to use.	95%	98%	99%
I can find my course materials quickly on the website.	98%	97%	98%
Overall, I am satisfied with retrieving my course materials online.	99%	98%	100%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The College Store

I had all of my course materials (textbooks, lab manuals, access codes, etc.) for the first day of class(es). (Day One Access)

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	205	82	417
Agree	85%	89%	90%
Disagree	15%	11%	10%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	202	128	400
Agree	88%	93%	95%
Disagree	12%	7%	5%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The College Store

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	173	72	376
Day One Access to my course materials was easy.	95%	99%	99%
Day One Access met my needs.	95%	99%	100%
The course materials I needed were available.	98%	100%	99%
I would like to have Day One Access to my course materials in the future.	96%	100%	99%
Overall, I am satisfied with receiving my course materials this way.	97%	100%	100%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	177	118	373
Day One Access to my course materials was easy.	96%	96%	98%
Day One Access met my needs.	97%	96%	98%
The course materials I needed were available.	99%	97%	99%
I would like to have Day One Access to my course materials in the future.	97%	97%	100%
Overall, I am satisfied with receiving my course materials this way.	98%	98%	99%

The College Store additional feedback for Spring 2023 begins on page 98.

Student Accounts

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Student Accounts

I have used Student Accounts this semester.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	303	316	415
Agree	68%	69%	68%
Disagree	32%	31%	32%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	283	345	391
Agree	61%	63%	63%
Disagree	39%	37%	37%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Student Accounts

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statements.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	201	215	275
Student Accounts Staff are readily available to provide assistance.	99%	100%	100%
Student Accounts Staff are friendly and polite.	99%	99%	99%
Student Accounts Staff are knowledgeable.	100%	100%	99%
Overall, I am satisfied with the level of service provided to me by Student Accounts.	99%	100%	100%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	170	216	249
Student Accounts Staff are readily available to provide assistance.	99%	100%	100%
Student Accounts Staff are friendly and polite.	99%	100%	99%
Student Accounts Staff are knowledgeable.	98%	100%	99%
Overall, I am satisfied with the level of service provided to me by Student Accounts.	99%	100%	100%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Student Accounts

I am aware of my account balance for the semester.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	299	312	409
Agree	93%	95%	94%
Disagree	7%	5%	6%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	278	343	391
Agree	92%	94%	95%
Disagree	8%	6%	5%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Student Accounts

**I would prefer to receive any future notice regarding Billing Information
(i.e. account balance, 100% drop date, balance owed, etc.) through...**

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	299	312	409
Self-Service (myTRCC)	24%	30%	34%
Statement in the Mail	13%	12%	11%
Student Email	63%	58%	55%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	278	343	391
Self-Service (myTRCC)	28%	29%	39%
Statement in the Mail	11%	10%	10%
Student Email	61%	61%	51%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Student Accounts

If the student indicated they have used Self-Service (myTRCC) for Student Accounts, they were asked to indicate their agreement with the following statement.

I have completed direct deposit set up in Self-Service (myTRCC) for Financial Aid Reimbursement.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	20	27	31
Agree	30%	52%	48%
Disagree	70%	48%	52%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	16	21	24
Agree	31%	52%	50%
Disagree	69%	48%	50%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Student Accounts

If the student responded "Agree" on the previous question, they were asked to indicate their agreement with the following statement.

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	6	13	15
Direct Deposit is convenient for me.	83%	100%	100%
Direct Deposit instructions for set up were easy to understand.	100%	100%	100%
Overall, I am satisfied with Direct Deposit in Self-Service.	83%	100%	93%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	5	11	12
Direct Deposit is convenient for me.	100%	100%	100%
Direct Deposit instructions for set up were easy to understand.	100%	100%	100%
Overall, I am satisfied with Direct Deposit in Self-Service.	100%	100%	100%

Student Accounts additional feedback for Spring 2023 begins on page 104.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

myTRCC

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

myTRCC

Please indicate which areas of Self-Service (myTRCC) you have used at this time. (Select all that apply.)

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	297	312	403
Apply for Graduation	9%	10%	8%
Financial Aid (access financial aid data, forms, etc.)	77%	82%	78%
Student Accounts (view statement, make payment online, etc.)	70%	76%	70%
Student Planning (search for courses, plan your terms, schedule & Register for course sections)	73%	72%	71%
View Final Grades	51%	49%	51%
I have not used Self-Service (myTRCC) at this time.	10%	8%	8%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	278	339	390
Apply for Graduation	26%	20%	17%
Financial Aid (access financial aid data, forms, etc.)	83%	79%	81%
Student Accounts (view statement, make payment online, etc.)	72%	70%	73%
Student Planning (search for courses, plan your terms, schedule & Register for course sections)	75%	71%	73%
View Final Grades	63%	60%	62%
I have not used Self-Service (myTRCC) at this time.	5%	7%	6%

myTRCC additional feedback for Spring 2023 begins on page 106.

General Questions

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

General Questions

The data indicates the percentage of students who agree with the following statements.

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	286	302	395
I was prepared for my first day of classes.	95%	95%	96%
I am treated like an individual at Three Rivers College.	98%	99%	99%
Three Rivers College has a positive student-focused culture.	98%	98%	99%
I would recommend Three Rivers College to a friend or family member.	99%	99%	100%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	270	326	384
I was prepared for my first day of classes.	97%	96%	97%
I am treated like an individual at Three Rivers College.	97%	99%	99%
Three Rivers College has a positive student-focused culture.	99%	100%	99%
I would recommend Three Rivers College to a friend or family member.	99%	99%	99%

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

General Questions

Please indicate if you would like to be contacted by Career Services or the University Center at this time?

FALL

Semester	Fall 2020	Fall 2021	Fall 2022
Total # of Students	286	302	395
Career Services (Resume Writing, Job Search, Career Advice, and/or Internships)	15%	11%	12%
University Center (Transfer Advising, Bachelor Completion, University Partner Information)	13%	11%	11%
I do not need to be contacted at this time.	80%	83%	83%

SPRING

Semester	Spring 2021	Spring 2022	Spring 2023
Total # of Students	270	326	384
Career Services (Resume Writing, Job Search, Career Advice, and/or Internships)	7%	13%	14%
University Center (Transfer Advising, Bachelor Completion, University Partner Information)	9%	12%	9%
I do not need to be contacted at this time.	87%	82%	83%

General Questions additional feedback for Spring 2023 begins on page 108.

Communications Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

How did you learn about Three Rivers College? (Select all that apply.)

Other (please specify)

Spring 2023

I just called and made an appointment to talk with the advisor on enrolling for this semester.

Lived in Poplar Bluff all my life and already knew about Trcc.

Live in Poplarbluff bluff

Driving past the school in sikeston all the time.

Excel Center

Mother and Uncle went previously and recommended it to me.

email

It is a local college

TRC Email

What helped you make your final decision to attend Three Rivers College? (Select all that apply.)

Other (please specify)

Spring 2023

My scholarship

Was laid off from a job of 11 years and thought it would be the perfect opportunity to attend

I have heard wonderful things about TRCC.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

REGISTRATION COMMUNICATION
Please provide additional feedback in the space provided below as to how we can improve registration communication.
Spring 2023
Nothing
Last semester I did not get an email saying when this semester's registration would start.
It's perfect
I have set my email to send notifications to my phone but it'll work a couple days and I don't receive anything, so I forget about checking my email.
Doing great
None at this time
Student email is difficult to access at times because I have 3 microsoft accounts. the sign in process is annoying and tedious.
None. The school has always contacted me in a timely manner if I have forgotten to turn in a form, etc. They make going to college a lot less stressful and are beyond helpful.
I feel communication currently is very good.
Continue to show information to students.
I feel that student registration communication is very helpful.
I wish that I had someone to back me with my registration process. I feel like I went through the process blind and still feel this way going forward in present classes.
I receive zero registration information, I have to look up every time when registration opens and ends.
There should be a app for the Mytrcc.

[\(Return\)](#)

**Guided Self-Placement
Additional Feedback**

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

**Please indicate your agreement or disagreement with the following statements -
Guided Self-Placement**

Please provide additional feedback in the space provided below as to how we can improve Guided Self-Placement.

Spring 2023

Honestly it was just fine as is, I'd say just keep it available or make it more known about

Great already!!!

everyone in financial aid has been more than helpful in this process.

My advisor was amazing with assisting in my classes and making sure I was not overwhelmed with what I was taking.

I feel as though I was more than adequately prepared for this semester. I think BlackBoard itself has a lot of room to improve though. Canvas would make a much easier system.

I think I hit the wrong answer .I was ask what classes I wanted to take.

The guided self-placement provided reasonable feedback regarding placement for educational status and personal guidance for choosing which classes are the "best fit."

The guided self placement test is a great way to give students an idea of where they place on an academic level.

I will like my classes in person, i learn by example.

Good

It is great how it is!

Everything was super simple and what i couldn't understand was explained to me

[\(Return\)](#)

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Registrar
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

You have indicated your transcripts from your previous college have been provided/sent to Three Rivers College. Please provide your level of agreement with the following statements.

Please provide additional feedback in the space provided below as to how we can improve Transcript Evaluation.

Spring 2023

I have none.

I think this process could be greatly sped up. It took a while.

Nursing depart could not see I had taken Anatomy and phys 1 and 2 but registrar and myself could.

The registration admin were so kind and helpful. They pushed me through all of their processes with efficiency and swift effectiveness. I've never had an easier time getting into a school

[\(Return\)](#)

Web Courses
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses
If you disagree with any of the above statements, please provide additional feedback in the space provided below as to how we can improve.
Spring 2023
For proctored exams using honor lock you will have to use a computer, and many students I have spoke with have Ipads instead of computers and honorlock does not allow ipads on their system. I think there should be another system that students with ipads can take the test besides honorlock.
I am a returning student and did not require advisor assistance or inquiry about technological equipment or ability. My disagreement with those statements is not a negative reflection on TRC advising staff.
This is very hard. My wifi goes out or gets struck by lightning every other week it seems. The computers at the dexter location are not fit for taking proctor exams. I feel sad.
Everyone has been great. Very helpful as I do have experience with computers however besides the course material I have learned new things that has helped to enhance my skills in this digital world. I have enjoyed the learning experience so much so far.
I think we should have a small course. With learning the computers. Their are still people that don't know alot about some of the programs and stuff.
I never hear from any of my advisors.
Jennifer and Virginia are a great team, and a great asset to Three Rivers College in Dexter.
I haven't met face to face with my advisor.
I did not feel as if my advisor was the slightest bit helpful in those areas.
As an older student I sometimes struggle with the tech.
I feel as though my computer skills and technological understanding are fairly high, but I also feel like BlackBoard is an inconvenient and overall messy education system. I'm not saying this hatefully, but I've attended 5 universities and colleges. BlackBoard shouldn't be taking me out. I know the switch would be difficult, but I truly think Canvas would help so many students and professors.
no improvement
While I agree to having access, I only have access through the campus because internet is not available where I live, and when the campus is closed like it was during the ice storm, I can not turn in assignments.
I was not asked about my technical knowledge or skills, but was directed to come to the TLC if I needed any assistance. I had reliable internet access last semester, currently, I am in the process of getting Internet brought back to my house, because my parents refuse to pay for internet anymore.
I have not really been reached out too. I am just winging it.
That's pretty self evident, asking the student if they have wifi access and computer systems available at home.
Some instances I had to resort to turning in an assignment on Blackboard through my phone. I'll just say it was chaotic and did not work, so I used my hotspot to turn it in on my computer. It did not work either. I let both instructors know of the issues as well.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses

If you disagree with any of the above statements, please provide additional feedback in the space provided below as to how we can improve.

Spring 2023 (Continued)

my instructors are great!

I do not think my advisor asked me but I am not sure.

none of my online advisors asked about those things

My advisor asked none of the previously asked questions.

I did not like my advisor. He was lazy and I haven't heard from him since 1st semester. He hasn't helped me when it came to switching classes.

My advisor hasn't asked me an

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses
If you agreed you were supported in the online learning environment, please explain how you were supported in the space provided.
Spring 2023
My counselor and teachers are always there for me if I ever need anything. They always help me as fast as they can to make sure I can achieve what I need to achieve.
I feel like you have to support yourself while taking a online class, not getting much support from others.
Online help and tutoring
All of my instructors and my advisor have been very helpful.
I am supported because my advisor helped me learn how to navigate the online courses.
I know I can always email my teachers anytime I need to for help.
instant feedback
My instructors are knowledgeable and are easily reached.
The site is very easy to navigate everything was explained and easy to read..
When I email the professor they respond back quickly
All my professor's and school staff are available through email for any questions or any problems that I may have.
One of my professors, Brandie Wilson, does an amazing job of making sure you understand and have all of the tools you need to be successful online. Also, love the TLC option.
I have been supported by all of my instructors this semester. Every single one. I have 3 this semester because one of them teaches 2 of my courses. Could not brag on them more! They are wonderful about getting back to me really fast and always help me through whatever my issue is.
All of my instructors have made it easy to reach them with any questions or concerns.
All of my questions are answered by my instructors in a timely manner
All of my online instructors have clearly provided contact information and have been available to answer questions when needed.
The instructors are easily reachable and offer multiple means of contact and assistance.
Everyone supports me, the school, students, outside of school my family, my fiance, my kids.
I think it is a great tool for students who work full time.
I was supported in the online learning environment because I was getting help when I needed it, and asked for it.
With technical help as well as assistance from the instructors
It's pretty self explanatory but there are videos and you can always email your instructor and you won't get lost. Three rivers helps you locate everything very easily
Just the fact that I am able to completely take college online is plenty supportive.
The instructors usually email and ask if I have any questions, and if I need help with anything.
My instructors answer each time I reach out for help. They contact me to let me know if I'm doing good or bad in class.
My advisor has always asked me if I needed help with anything and stated she would always be there to help when needed.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses
If you agreed you were supported in the online learning environment, please explain how you were supported in the space provided.
Spring 2023 (Continued)
When I needed help with a specific problem and was absolutely about to panic I emailed my instructor and went ahead with what I thought could be the answer to the problem to avoid being late on my work and turns out I did the right thing. But the response time from the instructor was great and very appreciated.
My instructor told me, "Feel free to e-mail me or come by my office if you have any questions."
Everything is perfect!
By having accommodations made and teachers being very understanding and helpful
My instructors are very good at replying to me in a timely manner. They are very supportive on my progress for my classes.
Emailing the instructor or with tech help. Online tutoring if needed.
I have easy access to the internet and trcc online tutoring center is helpful with whatever I need 24/7
All the information I need to be successful is available online to me. Instructor is easy to reach.
My assignments are never graded on time, I completed an assignment and I assume I didn't do it right, instead of my instructor letting me know that I didn't she said "That's not the assignment" then I tried to complete it again and she said the same thing. That's very rude and if I'm not completing the assignment right, I feel the instructor should let me know instead of saying "That's not the assignment". It's already stressful as it is learning online but that type of response is even stressful.
My instructors are fast to help with any questions
Online course is lacking in material to assist student with learning material. Instructor requests students to just read the material and know it.
I was supported by my advisors and teachers.
I was given adequate time to complete online assignments and the teachers where very understanding of wifi issues.
Dr. Bixby is there any time I need him
I was supported by my instructors who always help me when I need it and I'm supported by the website itself because it's easy to navigate.
I am contacted often to make sure everything is going smoothly.
i am supported by being able to use internet to be able to do my school and have a device that allows me to do school work. only problem is i can not take honorlock test on my device.
My instructors have provided one on one help and assistance with the online classes.
I always have the help from professors when needed!
Because my instructors and advisors helped me.
I was supported by making sure I knew how to navigate my online classes and assistance if needed.
We do discussion post every week, and we reply to our peers about our work. Feels like a good way to get to know each other.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses
If you agreed you were supported in the online learning environment, please explain how you were supported in the space provided.
Spring 2023 (Continued)
Online learning is made simple with Blackboard setup and helpful teachers when confusion occurs.
The instructors check in and give helpful information regarding the course and help in any way they can when there are questions.
I have a class I have waited on a response email for over 72 hours not including the weekend.
Any time I have a question, I can get a response from either my professor or Jennifer. They are quick to respond before my assignment is due. I enjoy everyone so far.
My family and teachers make it easy for me to achieve assignments and make it easy for me to achieve.
Multiple resources and detailed notes easy to email and ask questions
The layout of the classes makes them easy to navigate.
I am able to communicate with my instructors and ask questions if needed. Tutoring is available to me and discussion boards allow feedback from my classmates.
I have great professors besides one who has no sympathy for her students and just simply does not care about their success. She does not give any sort of study guide or review material before exams.
When I had any questions about finding a assignment, I was told in more depth and helped.
I agree that I am supported in the online learning environment because there are so many resources available to me if I ever need help. For example, in my course I have all kinds of videos and links available to me which is very helpful.
If I needed assistance when I had trouble of understanding the assignments I needed to do or complete.
I haven't had any problems so far in this area, but I am confident that if I were to have problems that the staff will be able to help me.
My advisor Professor Adams is always giving great feedback and always leaves communication open for advice and questions. This has been incredible with support knowing that I can easy access if I have questions or need feedback.
I never had a negative interaction with a student or instructor. Positive online classroom environment.
My teachers have made it very easy for me to be able to do schooling online so I can work a full time job and I love that!
I have great support at home to push me and encourage me to keep going. I also have an instructor that has been so supportive and great at explaining things.
There are resources available, though the response time can be slow.
The professors and advisors have been so kind and understand about every difficulty in understanding BlackBoard and my late assignments due to that.
The course was very easy to use and my instructors were very willing to answer my questions.
Nursing school classes are not available online. I prefer them in person anyway and I cannot learn how to do the things nurses do by doing online classes.
Easy to navigate online courses and I am able to easily contact my instructors if necessary.
The instructors show they care about my education.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses
If you agreed you were supported in the online learning environment, please explain how you were supported in the space provided.
Spring 2023 (Continued)
All assignments are easy to find and posted each week with instructions
Web Courses Student-teacher communication Achieve
The reason why I was supported in the online learning environment was because of my advisor and instructors. They help me throw the online course without a hitch. The instructors answered every question that I had about the online assignment. 10/10
I'm supported by the teachers, they help as much as they possibly can and it means a lot.
My professors supported me by helping me with anything that I asked about, my advisor was extremely helpful, and my family was.
Mr. Chris Adams is a great instructor. He has helped me feel more comfortable and I've gained confidence from taking is ACAD 101 course.
The Classes I chose to take online this semester were readily available and easy to navigate. The instructors always respond within 1-2 days I email them with a problem.
My instructors make contact easy. I have been able to contact IT if I have technical difficulties. My family provides me with quiet as I work on my studies.
Iv read material. And my instructor explained everything to me.
My instructors are available for questions and willing to work with me if I have difficulty in understanding a concept or assignment.
Online learning provides self confidence while building research skills, critical thinking, and receiving great education for anyone.
Instuctor emailed me make sure im doing ok.
I agree to a certain degree with this statement. Thankfully I do have my instructors to help me, although Blackboard tech is useless and very unprofessional.
I can get answers to my questions super fast!
Constant contact with instructor and she was always very helpful!
tutoring is available, and many reach out to see if you need assistance.
I feel im supported in the online learning environment by having more freedom in where I use my time in my classes.
like stated previously, no one reaches out to me. As far as communicating with my teachers online, Its a little difficult having to email them and then wait for their responses to so my school work. I wish that there was some type of messaging system that could reach the teachers immediately and get a response immediately.
I emailed my instructor about the issues I was experiencing. She referred me to Cengage IT.
The instructor gave feedback.
All of the resources were provided for me. Most teachers made it clear you can contact them if you have questions.
I'am supportive with the questions that may occur, the instructors give brief details for the week, and if you have a question the instructors get back to you and clarify what needs to be claified.
It is super easy to do everything online and easy to communicate with my instructors or advisors.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses
If you agreed you were supported in the online learning environment, please explain how you were supported in the space provided.
Spring 2023 (Continued)
I emailed and got answers quickly.
I'm supported in the online learning environment through my teachers and classmates. My teachers always respond to any questions I have in a timely and proper manner. My classmates always seem to be nice as well as genuinely interested in my discussion board posts.
When I was having a difficult time with something they were there to help.
I am supported by my teachers making sure I am excelling in my online courses and making sure I turn assignment's in on time.
I am supported with certain classes but the classes I need support in are not offered for Tutoring.
I am supported in the online learning environment by being able to access my teachers if needed.
I am supported through my teacher's announcements and availability to answer any questions I may have.
I have advisors I can talk to if I need to be helped.
My husband is very supportive of my online learning so he does everything he can to help me. He keeps our kids in another room with him while I have to take an exam.
Instructors provide very detailed what is expected and plenty of course materials
My instructors send out periodic reminders on what is due and are always available in different ways of communication if I have any questions or problems.
I neither agree or disagree.
Everything I need is in blackboard
My instructors, especially my A&P 2 instructor, reaches out to us each week through email to make sure we are aware of upcoming assignments and holds weekly zoom meetings in case we have questions. The instructor definitely supports us and makes it feel as they truly want us to succeed.
All of my instructors have been great, and very nice in our email conversations. Also, the students are very interesting and i enjoy connecting with them through discussions
My advisor made sure that I was enrolled in the classes I needed and all online.
My teacher and advisor have reached out to make sure I feel comfortable in my classes and if I need any help or have any questions.
My instructors are very communitive and keep in contact with me.
If I have questions then my advisors would help with them.
I have signed up for the achieve program, my professors support me tremendously and take the time out to answer any of my questions
My professors typically respond to my emails within a reasonable amount of time.
My online classes are going very smoothly.
I can reach out to my classmates. My advisor helps with anything I need. I also have friends taking online classes that can help if needed.
The online classes are a great option for people like me who work and have kids
It's harder to navigate now than it was several years ago

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Web Courses
If you agreed you were supported in the online learning environment, please explain how you were supported in the space provided.
Spring 2023 (Continued)
My instructor is readily available if I have any questions about course work.
My teachers are very understanding and do their best to help me become successful while learning online.
I am supported in the fact that all my classes have assignments and lectures that are easy to navigate and understand and any time I've had a problem my teachers have all got back to me really quickly and helped me get through it.
My teachers respond to emails in a great amount of time and they also reassure me that I am doing great.
Very fast response and assistance with anything I have questions about.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please provide additional feedback in the space provided below as to how we can improve online learning.
Responses
Spring 2023
For Principles of Accounting 1, I think it would help me if there were practice worksheets I could write answers on with a pencil. I remember and learn better when I write things down than when I read it online.
I feel that my online learning experience has been pretty good so far and easy to navigate through, I have never had any issues and hope that it stays this way!!
Maybe some online course mapping or something that automatically shows what has been submitted and what is due. I write everything down each week and mark them off as I complete them but it would be nice if it was already done for me.
Make sure any assignments assigned have easy instructions. Some assignments can be hard to understand with no explanation.
Teachers don't provide good feedback on grades
Some of the professors are not very helpful when it comes to helping us prepare for exams. We are told to just read the chapters or use past quizzes. There is a lot of reading material and often, our quizzes do not pertain to the exams. Also, some of the professors do not respond to emails in required times that are outlined in the syllabus.
One of my classes the teacher takes several weeks to grade submitted work. It would be helpful to have a quicker grade turn around to make sure I do the next assignment accurately.
Some online instructors are great they reply fast and are very easy to talk to. Others just throw us homework and expect us to teach ourselves with no help but us reading 12 websites and 30 pages of information I am not going to retain
I honestly do not know or have any opinions on this, because I think our online learning system and ways work really good for me at least. The only things I have ever had trouble with was things I skipped over in my own hurry trying to get caught up. If I'd taken the time like I should have I probably would not have very many problems with it at all.
I do not have any idea as to how you could improve online learning right now.
Sometimes online books do not work on blackboard.
Instructors need to verify the accuracy of online material. I have observed many instances of learning modules either missing or links not working, and test questions and answers being incorrect or not matching up properly. Instructors should look over the content before it is made available to students.
Sometimes blackboard starts lagging about 11-12 at night and i work during the day and night time is my quiet time and it takes forever to load.
I love that everything is organized and easy to find.
I work a fulltime day job, so I do my homework after my family eat supper. I feel that it should be someone that I can call for help. Sometimes I feel neglected, because there is no one to help us at that time. I would love to be a in class student.
* on blackboard calender. You could make it click the item that is due and go straight to it. Instructors could post weekly announcements. Or give warnings if you forgot a assignment or you are falling behind. I'm lost!!!

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please provide additional feedback in the space provided below as to how we can improve online learning.
Responses
Spring 2023 (Continued)
I know I absolutely nerd out when I am answering these questions or I am making a peer response to discussions but finally getting to have a college experience at 47 is just the best time. And I am enjoying it so much.
Everything is perfect!
Allow more classes to be fully online and make it easier to do everything online
There is none.
I am comfortable with the online learning
Have maybe a small course on how to use the computer online learning for peoe still having problems
I think it could be improved by the instructors communicating back quicker than a 24 hr time frame.
All instructors should do a weekly check in, especially for those student who are struggling, I know as a college student we are responsible for our work, but let's not understand that life happens, as an adult and a single parent I have many things I have to juggle with also, the courses should end when it says it's supposed to end.
I think that most of my classes are well organized. I have had issues with some classes not having things posted on Monday morning.
Nothing at all.
I think it's good the way it is
I love TRCC
The only thing I see is when it comes to math test. It should tell you the mistakes you make so that you can try to improve them.
Already awesome!!
Area of improvement that I feel could be improved is the ability for instructors to receive emails from students even out of their offices.
All is good.
I think it is great. One thing that can improve is the calendar can link with all the classes all the time, not just when the professor or I put it in.
Providing a blackboard calendar with all assignments from all classes in one location would be very beneficial to improving online learning.
I am enjoying my online classes. The professors have been very nice and easy to communicate with. I am happy I chose Three Rivers!
Explain to professors that life happens and is hard. When death in the family occurs, extensions should be given, as well as some sympathy, however I was given NONE.
I feel that the online learning is great the way it is, however, one thing that would be beneficial for students would be to possibly have zoom meetings at least once weekly so that peers have more interaction as a class.
One of the methods that would need to be involved, if students get locked out of the tests after their computers died and it doesn't work any longer if students were without power due to a natural disaster, or late fee with bills if they were offered a second chance of retaking their exams, and quizzes.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please provide additional feedback in the space provided below as to how we can improve online learning.
Responses
Spring 2023 (Continued)
As I am new to this system and to college I have not had enough experience with it to offer any suggestions at this time.
So far I see nothing wrong with the way things currently are, I am only a few weeks in but feel that it has been pretty easy to navigate. And the instructors are great at responding promptly and explaining things
Just BlackBoard. Otherwise, I'm very happy with my choice to get an associates at TRC.
Keep up the hard work! :)
Sending email out at the beginning of the week for what is due that week !
Web courses Can't think of anything at the moment.
I have one instructor online who provides an excellent online experience. Other than that, I struggle. (REDACTED) was literally the worst and the instructors are not helpful. I am retaking the courses when I transfer and I'm bitter about the waste of money.
Blackboard is easy and manageable to navigate.
I am taking an online applications class, and I can access Microsoft online but not on the apps. I feel like we should just be required to access the assignments online instead of having the Microsoft app downloaded.
Maybe set up a 24-Hour space with internet? Or extend the Library's hours?
I would love for my financial aid to cover access to digital/e-books for the coursework in addition to a physical copy. There is nothing like holding the actual book in your hand and following along with the Cengage "read aloud" feature to help fully absorb and understand the information
Make sure professors update their class page, syllabuses, or anything else that needs to be tweaked from semester to semester. I have had some professors who do not change due dates when teaching classes in the fall and spring semesters and this can get confusing for some students. Sometimes they do not update from the last year so dates can get confusing quickly.
I would say the only improvement I would suggest would be making blackboard easier to upload documents. I was confused at first as to how to do this.
Three Rivers College online learning has been an excellent and organized school. Learning the ropes for online schooling was simple to navigate because all of the equipment needed was provided. Continue to encourage and motivate students where good reward is needed.
Instructors email you make sure your doing ok in class.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please provide additional feedback in the space provided below as to how we can improve online learning.
Responses
Spring 2023 (Continued)
I think improving blackboards tech help would be good! I believe there is (REDACTED). (REDACTED) is no use at all and I was pretty flabbergasted that every time I had a problem (REDACTED) was the one to answer just to tell me to 'call back'. Also, when I first started my online schooling, I was completely lost. I watching the 'welcome to Blackboard learning' video and it definitely did not help. Finding the classrooms syllabus was difficult and definitely very intimidating trying to figure out on my own where everything was located on blackboard. Once I finally figured it out on my own, I got the hang of it.
I don't have this trouble, but I think extensions for students who do not have internet access when we are out for the weather, etc. Some have to come to campus to do homework so when the campus is closed, there is no way for them to do homework.
I feel like the online classes should not only require Microsoft Office but should include Google Chrome and Docs because it's more accessable.
I feel that you can improve online learning by giving those students more content with their classes.
I believe the instructor of the online course should be more involved with their students.
I think the only thing for me, that I would like to see improve is communication. Having someone checking up on students periodically. also a better way to communicate with the instructors for immediate questions on school work. (immediate responses)
Everything is good but i don't have knowledge on computer
Unify standards across the board. Some teachers have assignments due on saturdays and other sundays. Some teachers have a 1 week grace period, some teachers will let students submit late work with no penalty, and some teachers accept no late work.
TRCC is a great college!
Did a good job.
Three Rivers College has a great online learning program. I think additional virtual interactions between students and teachers would help ensure students understand their assignments to the fullest, bettering the virtual learning.
No changes needed.
have the blackboard not be as hard to navigate when you have assignments and a hide button for completed assignments
I like the convenience of online classes, but I work full time and I have three kids at home. Some of these classes I need in person instruction because I don't understand the curriculum. I'm trying to survive a class this semester without a book, and just having the teacher provided notes, and PowerPoints are not enough. And as for math... for someone who hasn't had a math class in I can't tell you when, we need more than just you tube lessons.
I like online learning.
I believe every class should have calendar accessibility in the menu tab.
I do not really have any additional feedback. You are doing great.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please provide additional feedback in the space provided below as to how we can improve online learning.
Responses
Spring 2023 (Continued)
Better access to speaking with other classmates such as a online messenger board in the online class for classmates to discuss and help each other.
So far, my experience with online learning has been great. It makes it easier to balance between school and work while still working on completing my next degree.
I had a great experience and have no feedback.
Having tutor's on weekends and tutors available by text for questions.
take out honorlock
The professor should be quicker answering emails.
Make it easier to navigate. Fill in the blackboard calendar.
Professors could make a video of introducing themselves and the class.
Everything works smoothly to me
Online classes are more fitting for me with working full time and being a full time student
Make online courses easier to navigate better
I'm not sure how else you can make it easier or better. Aside from the time to study, finding things are easy and completing assignments are easy as well
I think a good idea to better helps students is to give a calendar option on blackboard. This would give students a way to see what is due for the day or week for each class all in one place. I take classes at CMU and have found this option to be the most useful option they have to offer that Three Rivers does not offer.
Give additional details/time for students with disabilities.

[\(Return\)](#)

Non-Web Courses
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

NON-WEB COURSES (Face-to-Face classroom, ITV classroom)

Please provide additional feedback in the space provided below as to how we can improve.

Spring 2023

I'm in the nursing program

I really like the virtual that you have to email your instructor and answer some some questions for him and he does the same.

Doing great

Help out a little more with student planning

Online books for a face to face class are sometimes not coming up on the blackboard. Which are vital during resource information during reviews and in class prep.

I had no problem with getting my face-to-face classes that I needed for this semester.

They were available but limited

Great instructor. Great program advisors and staff were friendly and helpful. Will be taking more classes at TRC in the future

I am in the rn bridge program it wasn't available

[\(Return\)](#)

Welcome Center
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

WELCOME CENTER
Please provide additional feedback in the space provided below as to how we can improve the Welcome Center.
Spring 2023
Be able to help students more instead of sending us to someone else like an advisor
My fellow student and I went to the welcome center later in the day because she worked all day. Abby stayed over her normal hours and helped us out and was very helpful
People should be happier. I would love to have that job. Let's see some smiles.
I haven't met anyone that hasn't been super helpful and patient with me.
No need to improve.
I have been very pleased with how helpful everyone has been at the welcome center.
Staff is friendly and prompt.
The Welcome Center is always great. There are no improvements that I can think of.
Often understaffed, however the facility is still sufficient.
The staff at the welcome center are always ready to help any student and have great manners.
The Welcome Center Staff are always very helpful and polite.
Doing great
Maybe include snacks, and juices in case students cannot afford food from the cafeteria and snack machines.
As stated before, everyone I have met at this place have been helpful, friendly, and seems to genuinely care about my success. It is quite refreshing.
I felt like every question I had the staff always had to ask someone else because they were unsure, I don't expect each staff member to know every answer but it wasn't reassuring when they couldn't answer most. The financial aid office staff were exceptional; very knowledgeable and friendly.
Mr.Mike is extremely kind and helpful!
The Welcome staff isn't always knowledgeable. I have called before and they gave me the wrong information on more than one occasion, HOWEVER, this is a rare occurrence.
I have only went once this semester so far but there were 3 people at the desk & only one of the was helping and she was not very friendly.
Kaine Zentner that works the front desk in the welcome center is so nice and polite anytime I walk in
None. I haven't ever had a problem with it and it has been nothing but helpful!
I didn't get any tutoring email back when I submit my paper. Get someone who responds faster.
The staff here was so helpful.
Visiting the Welcome Center was helpful and informative. Continue to aid and reach out to students to welcome them.
Refreshments, and information, on things, college and other resources in town.
I think the welcome center is great as it is.
The welcoming committee has been kind and helpful but when I asked them anything. They didn't seem to know anything but also, found someone that did know the answers to my questions

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

WELCOME CENTER
Please provide additional feedback in the space provided below as to how we can improve the Welcome Center.
Spring 2023 (Continued)
I do not see any problem
Very helpful
Dexter needs better equipment. I can't take a proctor test at that location.
The welcome center along with staff are great!
The front desk seems to be lost at times or in their own conversation and forget a student is looking for help. Or when asked a question they stem from being not what office to go to.
They was a lot that they were not able to help me with when I ask simple questions. But they do get someone who may know the answer.
Everybody is the welcome center is beyond amazing at what they do.
You guys are doing great!
Have had no problems so far.
The welcome center is always very helpful

[\(Return\)](#)

Advising
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

At which Three Rivers College location did you register?
Other (please specify)
Spring 2023
I applied online through Poplar Bluff, but I go to the Dexter center if I ever need anything and Mrs. Whitesell helps me.
Both dexter and bluff
Poplar bluff over the phone as well as virtually
I called trc in bluff but go to school in sikeston
online/ advisor
No
Online
I'm
Online

VIRTUAL ADVISING
Please provide additional feedback in the space provided below as to how we can improve Virtual Advising.
Spring 2023
I do not see how it can be improved. Everything went great and my advisor was knowledgeable and patient.
The website to schedule appointments isn't that great. Maybe find a host that can simplify it and make it easier to access
It would be helpful to have advisors that worked outside of regular business hours, like evenings until 7 or 8.
Cj is cool
Making sure the zoom connections is better.
I was very happy with how Lisa Zoll from achieve helped me pick my classes I am very thankful for archive and all they do they are amazing. Hattie is always very helpful and kind and helps me with information I need achieve is amazing.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

ADVISING
Please provide additional feedback in the space provided below as to how we can improve advising.
Spring 2023
My advisor did a great job of answering all of my questions about classes and the opportunities I had available to me.
Make it easier to get a hold of advisors. sometime it can be difficult to reach them
Not anything.
Didn't use
Mike Witt was helpful!
Its perfect
I felt discouraged to take the winter course but hey I took the classes and passed. I called the poplar bluff and enrolled in course that way.
Everyone was helpful and still are
There is none. Everyone is very nice and informative.
Always prompt with a response. Helped me with enrolling and dropping classes to put me in the right path.
I see on the MyTrcc that we are assigned advisor, I feel our assigned advisors should reach out every 2 weeks or semester.
i did not know what specific classes i needed for my degree and now to graduate in the spring i have to take summer classes because i was not scheduled for them previously
Sometimes it is hard to meet with my advisor because she seems to be very busy. If there was a way to communicate more quickly and efficiently with my advisor, it would be better.
Dexter location is awesome, I would not change a thing, and never get rid of Jennifer.
I don't feel as if my advisor fully cares as to what classes may make my life easier, and that she just puts me in one that falls in the area.
The level of service provided to me during my registration was very quick and the hours of service provided is always convenient with my busy schedule. I can pretty much get assistance anytime I need it.
Doing great
Nothing to add.
describe more explain
When students plan to do the nursing program making sure they don't have to complete a health science degree first will be helpful
Kayla was extremely kind and welcoming to me. I am very thankful for her and her detailed explanation of what program I was entering.
I use Achieve for Advising and I am well taken care of. My answers are in regards to Achieve, not Advising.
Advisors available on weekends or by text message to ask questions.
I think the advisors need to gain general knowledge on most financial aid questions, so the student doesn't have to set up two separate meetings if they have questions about financial aid.
I do not know how we may improve advising.
I don't know if I understand what you mean with the word advising.
Continue to inform students about all the options that are available that best suits them.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

ADVISING
Please provide additional feedback in the space provided below as to how we can improve advising.
Spring 2023 (Continued)
To make sure those are the classes I need to take, I took a class I did not need, I wish I knew beforehand that I did not need that class, there was a better class I could of took. I did not need reading class, I needed transitional to college writing.
I think the advisors help in the best way they can already.
I currently have no complaints about how my advisor handled my class schedule. She scheduled only the classes I needed to take to get my degree!
When I went in to register, there was not any advisors in the building. I believe the welcome center had found the director or something to help me register.
My first semester at three rivers I had set up an appointment for advising over the phone, I never received any calls or zoom links.
Very knowledge advisors
The ladies at achieve are remarkable and wonderful to talk with.
Have more advising email sent to the student.
I feel like my advisor was not really helping me and just wanted to get my scheduled classes over with so he could move on to the next person.
They need to be more available.
My advisor is amazing. I am a first time student and she helped so much.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

ADVISORS
Please provide additional feedback in the space provided below as to how we can improve advising.
Spring 2023
I would keep it the same.
I emailed my nursing advisor with no response along with a couple girls in my class
My advisor always helps me with Registration and all other problems every time I need her. Not sure if I should use names here but, Jennifer Whitesell is my Advisor and she is FABULOUS! She is always available, and if she is not she is extremely quick to get right back with me. She is knowledgeable and has never steered me wrong.
It's perfect
Was told uncle Sam wouldn't pay for nursing if i went the way i thought would be best for me. Now im taking classes online and i suck at it. . That was discouraging
Great Help
There is none. They are all very friendly and informative.
Jennifer was my advisor and she has always been great, very friendly, and very knowledgeable.
i did not know what specific classes i needed for my degree and now to graduate in the spring i have to take summer classes because i was not scheduled for them previously
My advisor is great.
I did not make an appointment and just walked in. An advisor was available to help me immediately even though I did not make an appointment in advance. I appreciated her willingness to help me and going above and beyond to make sure I was able to register for the classes I needed. She even helped connect me with someone in the financial aid office when I had questions about that. Overall I am very impressed with the advisor.
I feel as if I am just a number, not someone they care to really help out in the long run and watch me succeed.
I am always satisfied with the level of service provided to me during advising. Everyone is always very polite and super helpful.
Doing great
Making sure students receive the accurate amount of classes that are needed not what was told that they needed to where could put their future graduation on hold.
nothing to add.
be more helpful
Achieve Advising, not regular advising.
Advisors were resourceful with finding answers
I do not know how we can improve advising.
Each time that I have been in contact with my advisor, it has always been very efficient and helpful. I want to shoutout my advisor, Ms. Melissa Davis-she is extremely helpful and has often initiated our conversations rather than me needing to make first contact. This is type of customer service is something that I never received at my previous college, so I am very grateful for all of TRC's staff!
Advisors were available and informative while being polite and friendly. Continue to inform students about all the options that are available that best suits them.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

ADVISORS
Please provide additional feedback in the space provided below as to how we can improve advising.
Spring 2023 (Continued)
To make sure those are the classes I need to take, I took a class I did not need, I wish I knew beforehand that I did not need that class, there was a better class I could of took. I did not need reading class, I needed transitional to college writing.
Correct information linked in MyTRCC, I currently have an advisor listed and was unable to find out who they even were. Their email would not pop up when I tried to send them one. Although external locations were out, it was very important for me to reach my advisor about classes, and they never got back to me in time. It should be important for advisors to be on on particularly special days, such as the day for changing classes.
Mrs. Lisa Zoll has been easy to work with as I have changed my major several times and she has guided me in the right direction (Virtual Job Shadow) in choosing my degree.
I feel the advisors are there to help when they can.
The person who signed me up was very kind and very helpful but because this person was not a regular advisor she was not aware of specific programs that I was looking into or even transferring information to transfer to a four year college after a two year degree at TRC.
Advising is fine for the most part.
My advisor was very helpful, went above and beyond.
Same as I said earlier
Dexter is great no improvements needed.
Hannah vincent, would email me and help me any time I had questions. She was very helpful

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

The following information was discussed during my advising appointment... (Select all that apply.)
Other (please specify)
Spring 2023
Class Schedule and how to adjust my schedule
Still wouldn't change anything.
None was discussed
none
I knew most of these so I didnt need to discuss the others I didnt click.
Can't really remember everything
As this is my third year, I don't need much help. When I first started, all of the above was talked about. If I needed any help with anything, Jennifer or Virginia was there to help.
Choosing classes that were needed to graduate.
class setup
not familiar with ROCs Video or self service, They may have been explained to me but it doesn't come to mind.
Course scheduling
Classes
None of the above.
Brief advising over classes.
The only things discussed were, what I wanted to do and what courses I was going to sign up for, in my spring classes. I was also given a tour.
none of above were discussed
Class schedule
register fall classes
Register for fall classes
issues with Financial Aid .. There need to be more information or emails discussing optional aid packets or scholarships than what is represented. there in the past two years i have only received maybe two scholarship opportunities which where both never heard back from if i was excepted or declined. Other than achieve there is not much to go on with this part of discussions
Grades?
Just classes

[\(Return\)](#)

Financial Aid
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

You indicated you did not apply for Free Application for Federal Student Aid (FAFSA) prior to registering for classes. Please indicate the reason why from the selections provided below (select all that may apply).
Other (please specify)
Spring 2023
Don't qualify.
I work full time through the week and haven't made the time to visit the welcome center since registering.
I completed the fasfa after I registered because I wasn't planning on registering
Father made too much money to get anything from my financial aid.
I make too much to qualify for assistance
Paying out of pocket
I had started the process of my FAFSA, I just needed a little more information.
Paid for
Did not intend to use FAFSA
Did not qualify for fasfa
I applied last semester but my parents made too much money, so I felt I didn't need to fill it out this semester.
I knew that I did not qualify nor need it
I waited to fill it out at the FAFSA frenzy.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please indicate below the types of financial assistance you are receiving (select all that apply).
Other (please specify)
Spring 2023
Financial aid. Not sure which to click for that.
I did not get approved for financial aid
Special Circumstance
financial aid
Fasfa
Financial Aid program
Fasfa
I don't have any because I didn't know how to get financing
FAFSA
I use FAFSA Financial Aid
Fafsa
Fasfa
Fasfa
Fafsa
Fasfa
Hi set
Unemployment Benefits
I haven't gotten any yet
self pay
Family
Ssarp
SGA, Work-Study
Federal Supplemental Grant
Work program
Have not heard back from financial aid
Not enough credit hours to use loan this semester. Will pay cash.
Mers goodwill
any grant I can get
I wasn't able to qualify for fafsa, so I'm paying out of pocket
Parent Plus
I do not qualify for financial aid, I am hoping to be eligible for scholarships.
I have not received anything
Fasfa
FASFA
None were available to me
SKill up

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please indicate below the reasons you have visited Office of Financial Aid this semester (Select all that apply).
Other (please specify)
Spring 2023
Achieve Grants
My advisor helped me, I do not think I ever used the Office of Financial Aid.
Special circumstances forms
I do not qualify.
Owed money. Was confused about charges. Iv called them allot.
Mine and my husband's income
Finish Line Grant
Award letter clarification
Called to ask about financial aid status
turn in transcript
Questions about Fafsa
Filling out my appeal forms
My Financial Advisor is located there.
Financial aid extension paper assistance
None until I pass this semester

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

OFFICE OF FINANCIAL AID
Please provide additional feedback in the space provided below as to how we can improve the Office of Financial Aid.
Spring 2023
Everyone that helped me along the way was great to work with, and I cannot think of one thing they could do better.
Its perfect
Very nice and understanding. Not discouraging.
I have not had much interactions with the financial aid employees but they are very helpful.
The financial aid office was available to answer all of my questions and assist me with my financial aid application process. There were issues with my Fafsa application and they were great with helping me fix the issues in a timely manner and communicating in-person, by phone, and by email every step of the way. They were available to assist with every concern I had.
I have been contacted by the FASFA Office even though I am not currently using them. They have readily informed me of upcoming deadlines and opportunities I could use.
Financial Aid Staff have always been very helpful for me whenever I have had any questions or problems with my financial aid registration.
Doing great
Overall, I am more than satisfied with the financial aid office and all who work there. You couldn't have a better team.
They have been to kind to me every time I've had to call with questions and concerns.
Love Abby and Regina! They are the main two I have correspondence with and they are always so nice and helpful!
The Financial Aid Secretary is the most polite and welcoming on campus. KEEP HER
None. The financial aid office has been great. They answer all of the questions and without them, I don't know how I would've gone to school because I wasn't sure how I was going to pay. I am so grateful for them.
I feel our Financial Aid office is great as it is.
Continue to provide information and aid for students.
I did not go but I bet they were great!
Abby was amazing and always quick to respond, she's very helpful!
The Fafsa office staff on campus are very helpful.
Didnt contact or visit financial aid staff.
Financial aid was probably the most helpful with my process of signing up for schooling.
The systems work well enough, if it ain't broke don't fix it.
Abby Brewer was very nice, quick, and helped me with exactly what I needed help with.
great team
Advisor and myself did everything
excellent staff
Again this is the issues no scholarships are ever posted other than the website and needs to be emailed more often than just FASFA .. This is a serous issue for most students on FASFA and working a full course
Have more staff and seminar
Financial Aid is not very helpful.
Great staff.
Incredible staff and always available to help

(Return)

The College Store
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

How did you obtain your course materials? (Check all that apply.)
Other (please specify)
Spring 2023
I ordered online and it was too early so the order was canceled I picked up books from the book store the day before classes started
Mostly order through online.
Haven't received books yet; class starts 3/20.
Awaiting bridge course orientation
Nursing instructor ordered them
Amazon wishlist
Granddaughter picked up for me

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please indicate your agreement or disagreement with the following statements - The College Store
Please provide additional feedback in the space provided below as to how we can improve the College Store.
Spring 2023
It's perfect
I had to visit multiple times because they didn't give me all my course materials the first time.
Doing great
Include additional art supplies, especially sketchbooks, traveling backpacks, laptops, and notebooks, and maybe add lunchboxes.
none to offer at this time.
The young lady who helped me was very obviously annoyed that I didn't know exactly what I should have had with me. When she told me to go to the provided PC to print a schedule she offered no assistance with this. When I finally figured out how to print my schedule she was rude about getting my books. She made me feel very embarrassed and unwelcome.
None. I have never experienced any issues with the college store and use it every semester.
I will say to please double check the materials needed for different classes. My Lab Manual and my Lab kit in previous semesters has been forgotten about when I went in to pick up class materials.
The College store was more than helpful getting my materials. I even had to order a computer and they helped each step of the way. Ashlee (sorry about the spelling) was the one who helped me most.
Awesome even reply to emails fast.
The college store provides things that students could need in any college day.
I was told a certain date to get a computer at the store along with one of my books because they weren't sure on dates. when I went in on the date that they had told me. They had told me that I couldn't get my computer that I needed for my classes that were starting three days after this fact. The manager was not present, so I had left home.. 50 minutes away. on my way home, the store had called me back and told me I could go get the computer and book but i was already almost home. so I didn't not even get to pick out or see the computer that I was getting.. they had just sent me one... and sent me my book as well. I haven't been impressed with the collage store employee's.
More workers
The store could use laptop trays to set computer on lap and cool it while using lap top lights for students. some tank tops with TRCC would be great and shorts.
Front desk is always helpful at the college store. They will email you when any information is needed . Issues with Laptops which i am currently renting needs an update .. The batteries are not holding a charge anymore and they just need an upgrade in all.. The store itself never have big people sizes and would love to have some of that in those sizes. The staff thou is an A+ for me
They are fine
I went in the store to grab a book and the girls were very helpful and friendly.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

You have indicated you used The College Store Website to order your course materials. Please select your level of agreement with the following statements.
Please provide additional feedback in the space provided below as to how we can improve The College Store Website/Online Ordering.
Spring 2023
My psychology book had a little damage but everything else was good.
Nothing.
The College store is like the college version of what Amazon Prime used to be.
No complaints, I strongly feel there should be no improvements.
I ordered a book that was "optional" for a class and it charged me 90\$. I was able to call the bookstore and they took care of everything within 1 hour. I had my books at my house within 48 hours. I think they do a wonderful job.
My course materials arrived very quickly I was actually very surprised. None of my course materials were damaged, which I am thankful for. The website was very easy to navigate so ordering my materials didn't take as long as expected.
Had to inform teacher of the outvof stock in philosophy He took care if it.
Prompt to all questions and books arrived fast and undamaged.
None. The website is easy to navigate.
The College Store website is easy to use and always has the materials shipped to me within a very reasonable time frame.
Ordering books online using The College Store was simple because of the step by step information given. Books were shipped swiftly and undamaged. Continue to provide fast and simple ways for students to receive books and learning materials.
Very difficult to figure out how to order the right materials. I ordered materials last semester and they never arrived because I mistakenly hit a wrong button. Very easy to mess up and get confused.
I believe making the return process for books a little easier to understand because I needed to keep a book for the next semester's class and couldn't figure out how to either return or keep the book. I contacted my advisor so she could walk me through the steps for keeping the book for the next semester.
I have only had to order one course book online and it had got to me fast, undamaged and was the correct book.
Anatomy book was in poor condition with binding coming apart and pages written in and highlighted.
I received a book for a class that I am taking, but two weeks into the class I learned that I was not supposed to receive that book, and that my class doesn't have a book, and now I have to find time to return the book, so maybe you can make sure that if classes don't have book not to send out books.
This is the best thing ever, I always hated having to do book pick up and this takes lest than 5 minutes and shipped right to the door.
I think the website is a little confusing and not very clear.
Had trouble at first (first time student) but when I figured it out it was delivered the next day.
order on line is very easy and convenient

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

<p>You have indicated you had all of your course materials for the first day of class(es). Please select your level of agreement with the following statements about Day One Access.</p>
<p>Please provide additional feedback in the space provided below as to how we can improve Day One Access.</p>
<p>Spring 2023</p>
<p>Nothing at all.</p>
<p>Because my materials were online we had some trouble getting into them the first week of class.</p>
<p>It's perfect</p>
<p>There is none. Everything arrived in a timely manner and in good condition.</p>
<p>No complaints, no improvements.</p>
<p>I would have liked having earlier access to begin looking at the text books.</p>
<p>I think orientation when registering for classes should provide a brief introduction on how to use blackboard because my first semester was a bit much.</p>
<p>Doing great</p>
<p>Not really sure what Day One Access is. I went to the College book store and picked up my required materials and had them available when classes started. If this is what Day One Access is then it worked for me.</p>
<p>I had never heard the term Day One Access until this survey.</p>
<p>I personally am old-school, and prefer holding a text book in my hand, but I am told I will get use to the online materials, and its cheaper, lol.</p>
<p>None. I have never experienced any issues with Day One Access.</p>
<p>I hope I understand what you meant. I was able to go on line the first day but was so confused. It's my first time in college.</p>
<p>I did not knowingly use Day One Access to receive my course materials, but I did have all my course materials that I needed prior to the start of the semester.</p>
<p>Continue to provide simple instructions and aid if needed.</p>
<p>I don't think it needs any improvement except maybe tell students a little bit more of what they should know day one of starting college.</p>
<p>I honestly don't know what day one access is...</p>
<p>Allow students to pick up course materials earlier than just the one week before classes begin. Not every student can gurantee that so expanding this to two or three weeks is better.</p>
<p>I walked in and asked for my course materials. I don't recall seeing anything regarding Day One Access so I don't really know what it is or about.</p>
<p>i am not sure what day one access is but I had all of my course materials on the first day of class</p>

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Explain the challenges that prevented you from having access to your course materials on day one of class(es).
Responses
Spring 2023
There was a mix up with my address that caused the delay in getting my materials.
I don't have the money for them
My online textbook for educational psychology would not work online so I had to order it after school had started but received my material in a timely manner.
I thought some of my classes had online textbooks.
I still do not have access to my English textbook.
The store did not give me everything I needed.
I work full time and didn't not get off until night
I had all of the materials that I had gotten from the bookstore on time but the digital book we used in psychology did not work I paid to use it and it still didn't work so I lost 70 dollars and then we all had to order the books from the store.
I had an online class textbook not work and had to wait a whole week before getting a physical textbook from the store.
I ordered my books later than I needed to. No fault of the school.
Hard to find right book
I had to have information changed with the help of the IT department, but I had them the second day of classes.
it took weeks to get my textbook
I was accepted late
I haven't started my math class yet that requires the books and materials I need.
I was waitlisted for one of my classes, therefore could not get my material the same day I enrolled in person at the Poplar Bluff campus. I was accepted into the class, and was able to get the material the following week.
My textbooks for one of my classes have yet to arrive
I ordered books and got a email saying I lucked out not needing any. Got to class and needed books. Called and got it figured out.
i just hadnt gotten my books yet and i lost my schedule so i had to have a new one printed so i could get my books
The bookstore didn't give me one of my books that I needed, but u went back in a few days later and they were happy to help me.
There was an issue with the ebook online so I had to end up ordering the book a week after classes started.

[\(Return\)](#)

Student Accounts
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

STUDENT ACCOUNTS
Please provide additional feedback in the space provided below as to how we can improve Student Accounts.
Spring 2023
Nothing at all.
It's perfect
Doing great
I don't remember the names of the ones who were not very pleasant or unknowledgable, but I will say Lee Weseman has always been very kind and knowledgeable, even from her Computer lab days. She is very sweet.
None. It is very simple and easy to navigate.
The Students Account Staff are always helpful, and each time that I have corresponded with the staff, they never fail to go above and beyond what I have expected.
Used online and not in person
I don't think it needs any improvement.
I haven't seen student accounts
This isn't really applicable to me because I never had to talk to someone from student accounts. The self-service for student accounts is good though.
Very friendly people at the college. online is easy to understand
Very convenient.

[\(Return\)](#)

myTRCC
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

Please indicate which areas of Self-Service (myTRCC) you have used at this time. (Select all that apply.)
Please provide additional feedback in the space provided below as to how we can improve Self-Service (myTRCC).
Spring 2023
Nothing at all.
It's perfect
I can not log in
Doing great
I am still learning to navigate the colleges computer system (Blackboard).
None. It is all easy to find.
I have no ideas for how to improve Self-Service (my TRCC).
I have a hard time with the myTRCC website navigation.
Self-Service is easy to use and I never have had any issues navigating the portal.
Continue to provide options of self-service and assistance if needed.
I feel like students should know when assignments are due more often.
I love being able to keep up and see all my previous grades. Also, I can see my financial aid but it says 0 balance and I am not sure why.
Not much to say about it, it's pretty good.
HUD could be better

[\(Return\)](#)

General Questions
Additional Feedback

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

General
Please tell us how we can improve in the future using the space provided below.
Spring 2023
I really do not not have anything to add here. I honestly do think in my own experience with every aspect of TRC, I mean the Advisors, Instructors, any all staff and other personnell!!! Such as the girl working behind the desk one day over in the building that has the Achieve Dept. in it, and the guy standing there next to her. They both very nice and profession and helped me find my way to the office I was looking for.
Nothing
It is the only college in poplar bluff so if they had to go to one then I would have to. The nursing program is a bit disorganized and short on instructors.
It's perfect
I don't know if I'm just over emotional because iv been through allot previously. But I feel discouraged maybe college isn't for me. I feel some teachers should be nicer. We are all humans, no one should make sly remarks ever. some staff at certain locations should be nicer aswell.
I can say that Three Rivers is a great college but it need to have improvements of the instructors reaching out and seeing if the student needs help, offering extra credit, and providing a free week or even a free 2-day to get caught up on work.
I have had a positive experience with professors until this semester, and have one that I feel does not care about her students as individuals.
Doing great
As stated earlier, I have found the Trcc Faculty and staff to be friendly, forthcoming with needed information, They can anticipate my needs and are quick to respond. They seem genuinely care about my success here.
I love that I have already had so much outreach from TRC regarding how classes are going and if I had any questions.
I love everything about TRC except the online only for required classes. It puts me at a disadvantage and the environment is not conducive for learning.
I think students that are doing online learning should be required to have zooms at the beginning of the semester and at midterm to get on a personal level with their professor and have a clear understanding of what is going on in the class.
Sometimes it feels like the air conditioning is on at the Kennett campus (during January). It can be very distracting. As it is 35 degrees outside and completely unnecessary.
Being able to be apart of the Three Rivers College culture is awe-inspiring and exciting. Being a student is prideful and confident. Continue to maintain the family and belonging feeling when applying to Three Rivers College.
Poplar bluff location is best.
I don't think this subject needs any improvement.
Again, I feel like there needs to be a better communication support helping students get through their first year of school if not longer, if students need that still.
Everything is simple to navigate and easy to learn if need be so I am very happy overall with my trcc experience!
Nothing much with this, I am indeed a student at Three Rivers College and it's not like I'm treated poorly.
I actually talked a co worker into going back to school last fall. I recommend TRC a lot!
There was some lazy Professors who did not know what they are doing. And I wouldn't recommend TRCC due to the fact that (REDACTED) was not helpful and did not care about my situation. So I felt screwed over and got scammed out of my money.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

How can Three Rivers College best serve you at this time?
Responses
Spring 2023
More in depth, hands on assistance for returning students. I struggled a bit initially due to everything being so different
To help me find the best university for transferring my degree.
TRCC is doing amazing with me. I couldn't ask for anything better.
By continuing to help me financially. If I were not able to receive financial aide there is no way I could continue college. Especially now...my husband fell, dislocated his shoulder, (paramedic said he had worked EMT for 32 years & had never seen a dislocation like his...dislocation out & forward, very bad) so one surgery already & another one in a few more weeks. So I am now having to try to work more hours to cover bills and there would be absolutely no way I could pay for my college out of pocket. I sincerely Thank everyone involved in that area!
wanting to know more career options
By helping me take the right classes, get a degree, and graduate
Keep doing what you are doing.
I don't need to be served at this time.
I'm still trying to learn.
Continue with the services they are providing now and keep pressing for excellence
Be reachable
Provide a nutrition class. I need this class for my IBCLC certification and I cannot find one through the course search on mytrcc
Continue to offer the broad range of majors and classes.
I do not require assistance at this time.
They don't have to, they already do a great job.
At this current time everything is ok.
Three Rivers has been serving me well, they can keep doing the same things.
Get rid of all the stairs and get escalators. I'm just kidding.
I don't need anything at the moment.
They are serving me really good right now ! No complaints
Just keep being helpful as I earn my degree
I'm happy at this time
I do not need further assistance.
Continuing to support me through my college career.
Currently I am in process of starting the Bridge program. All needs are being met
I'm not sure.
Three Rivers is doing great by me!
I need one on one help, I was dropped from one of my main courses, which I was doing my work and got caught up on my class work, I want to know how I missed 10 days when I was doing my work, I might of missed a couple days but I know it wasn't 10 and I'm very upset about it.
Three Rivers does a fantastic job!
Just continue how you guys are doing.
Helping me with classes.
I think it is going so well for my and I'm happy where I'm at.
Providing me with the studies and learning to better myself

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

How can Three Rivers College best serve you at this time?
Responses
Spring 2023 (Continued)
TRCC is already doing the best. I can't complain. I have everything I need to be successful.
Doing great!
Financial help
General support when needed while navigating online coursework.
I am well taken care of and satisfied at this time.
Trcc is doing all it can do. You guys are great.
Contact me with personal billing information
Keep me on track
Three Rivers College already serves me greatly. They are a great institution and a great school.
Keep providing quality classes with personable professors.
I am looking to pick up more classes to work towards my BSN and would like guidance on how to do that.
I'd like to learn more about the different degrees that is out here. And that I can do being a below the knee amputee. I want to help people and I think I'd like to be in the medical field in some way helping others. I have had to overcome a lot of things in my life, and I'd like to be able to help others.
Everything is fine for now.
Doing great
If I can get tutors that can help me in my classes, I can graduate this coming year.
To early to know how to answer this question, at this time
I have no ideas for improvement.
by more information and more helpful
By continuing to deliver a great learning experience for online students. Keep providing good material and curriculum for online class environment. The amount of information provided from online classes and institution has been very beneficial
So far everything is going great and I don't need anything
I am content and happy with my experience here.
TRC is doing a great job!
Just keep doing what you're doing! College is great!
I need to meet with a counselor about mental health, but also need to meet with someone to help understand BlackBoard
Right now I do not need further assistance.
I am doing fine at the moment and need nothing.
They are currently doing all things that I need!
They do great as is!
So far, everything has been good.
Get a better online rubric where teachers are teaching and it isn't self taught, or make them in person again. It won't matter by the time I leave but it needs to be looked at for future students.
Help me get through college, so I can starty career.
Extend hours for library and ACHIEVE. Have them stay open longer.
Three rivers is doing a wonderful job!
There's no improvement needed
Keep doing what they are doing!
Just keep doing what your doing.

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

How can Three Rivers College best serve you at this time?
Responses
Spring 2023 (Continued)
no assistance needed at this time
TRCC should have a complaint link on blackboard or the website for students to complain if a teacher hasn't answered an email within 24 hours. I have done online learning for 3 semesters now and there have been two teachers that have been horrible about replying to emails. One never did and the other took 2 weeks. Online learning is great, but professors need to make answering emails a priority. Other than that, nothing else. TRCC does an amazing job.
In completely satisfied with this college as they are the best for me... very convenient, helpful, and very understanding when everyday life happens..
N/A - You guys are great. I really enjoy going to school here.
I feel my needs are met.
updated computer lab class schedules (room 205 had no classes listed today but there was one going on when i got there), more digital material access in Cengage covered in financial aid, or I can just buy it myself, i guess, to help with learning and understanding course information
Providing me with financial help and best method to take for the career I want to pursue.
Three Rivers College can best serve me by helping plan for my major of choice and provide excellent service and education
Continue to be the college where excitement is felt being a Raider. Advisors were friendly and informative when applying and expressed the gratitude of joining the Raider family. Online classes are easy to navigate while teachers are there if you need assistance.
They are doing an excellent job already.
Three Rivers College can best serve me in financial aid. That's what I'm needing the most.
I think overall TRC is doing great at serving me and helping!
I am doing well and do not need any assistance with my classes at this time thank you
I'm good.
By doing what it does best and set me up for success in the future.
guide me toward future goals
I would really love, someone to check up on me from time to time.
Enrolling in Nurs 108 still not completed.
By offering all the classes I need for my IT degree
Just keep things running smoothly.
At this time I cant think of anything
Three Rivers College can best serve me by keeping up the great work of being an incredible college.
Help with finically problems
Make sure that if you offer specific classes that those classes have an actual book or access to a book online. Trying to survive on teacher notes and PowerPoint outlines are not enough. (My (REDACTED) professor said that the class he is teaching does not have a book because it's no longer published. Well either change the class to adapt a new book or somehow get your hands on the book that the class needed.)
So far everything is going great.
Doing great TRC!
Three Rivers College is doing a great job and at this time I do not need any service.
Picking next classes

THREE RIVERS COLLEGE
REGISTRATION SURVEY TREND DATA RESULTS

How can Three Rivers College best serve you at this time?
Responses
Spring 2023 (Continued)
Helping my to pass my college writing class because last semester I failed.
Transfer portal
TRC is serving me well by providing an education!
Education!
Continue to provide a positive learning environment for me and my classmates.
Just take what I mentioned to heart and do better for the next student.
I just want to know if i am not track for my credits to be transferred and I want to know about what classes I will be required to take at the University of Arkansas when I get there.
I'm thankful for everyone that has helped me through this journey of mine
everything is fine the way it is
It's doing very well for my current services
I'm just gonna enjoy my last semester here before I transfer. Three Rivers has been the best choice I've made in a long time. Thank you for helping me realize my potential.
No way. I'm satisfied
I am good at this time
I do not need better serving at this time.
None, everything has been great so far
By continuing to be helpful and polite

[\(Return\)](#)

Published by:
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